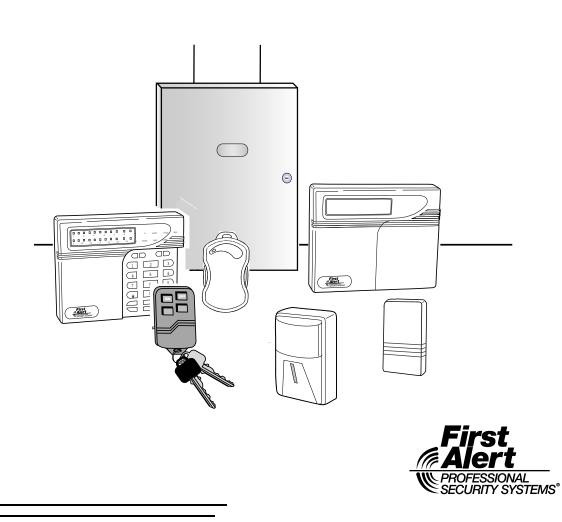
# FA848C Hardwired/Wireless System

# User Guide



N9939-3 9/00

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#### TO TURN SYSTEM ON

- 1. Check to make sure the system is ready, The On/Off (**ARM**) light will light (Green **READY** light is lit).
- 2. Enter your 4-digit user code.
- 3. Exit through a door designated by your installer as an exit/entry door.

#### TO TURN SYSTEM OFF

- 1. Enter through a door designated by your installer as an exit/entry door
- 2. Enter your 4-digit user code.
- 3. The system On (ARM) light will go out.

#### TO TURN SYSTEM ON AND STAY INSIDE

- 1. Check to make sure the system is ready (Green **READY** light is lit).
- 2. Press STAY
- 3. Enter your 4-digit user code.

The On/Off (ARM) light and the STAY light will both light.

**REMEMBER:** You must turn the system Off if you want to open the door or leave the premises after the exit time has passed.

#### TO TURN THE SYSTEM ON: INSTANT MODE, AND STAY INSIDE

- 1. Check to make sure the system is ready (Green **READY** light is lit).
- 4. Press **INSTANT**.
- 5. Press **STAY**
- 2. Enter your 4-digit user code.

The On/Off (**ARM**) light, the **INSTANT** light, and the **STAY** light will all be on.

#### TO RESET SMOKE DETECTOR

1. Enter your 4-digit user code twice.

# **Quick Reference**

	The following table lists the "Quick Commands" available with this control.			
Key	Description	Keypads	Comments	
<u>#</u> 1	Quick Arm - If system is ready	All keypads	Allows you to arm the system without requiring your user code. User code is always needed to disarm the system, though.	
# 2	Force Arm - bypasses faulted zones	All keypads	Allows you to arm the system even if some zones are faulted. These zones will be automatically bypassed and will be unprotected.	
Bypass zone	Quick Bypass -	All keypads	If not enabled requires user code with authority 1,2 or 3	
# 3	Set Time	All keypads	May require user code	
# 4	Zone Dir	LCD only	Mode terminates after last enabled zone	
# 50	Quick Help	LCD only		
# 51	Show Time	LCD only	May also require code	
# 52	Show Auto	LCD only	May also require code	
# 53	User log view	LCD only	Also, needs user code with authority level 1 or 2	
# 54	Set Auto Time of current part.	All keypads	by partition, need user code	
# 55	Display Firmware Version	LCD only		
# 56	Display Key Fob Low Batteries.	All keypads		
# 57	Door Strike	All keypads	May require certain user code; additional equipment required	
# 58	Change/View Pager number	All keypads	For keypad partition, only LCD shows phone number	
# 6	Display/Toggle Chime Mode	All keypads	LCD displays current state first, then offers to toggle. All others just toggle the state.	
# 7	Assign user to other partitions	All keypads	Need user Auth. Of 1 or 2. Digit 4 (P) enables user to page. Paging must be enabled and turned on.	
# 8	User Page Toggle	All keypads	Toggles if users should send page for O/C by partition	
# 9	User On-line	All keypads	Connects to downloader while on line, disconnects home phone.	
<u>#</u> 0	Multi-Part	All keypads	Need user authority 1 or 2; entering 1-4 changes keypad partition (4 = common), $0 = arm$ all partitions, $9 = disarm$ all partitions	

The following table lists the "Quick Commands" available with this control.

## Introduction

Congratulations on your decision to protect your home or business with the FA848C security system. You have chosen a reliable, state-of-the-art security system that is remarkably easy to operate. Your system has been professionally installed by your local Security Company whose representative can explain the specifics of your system.

The keypad is the input and display device for your security system. Your Security Company representative will suggest the model most appropriate for your premises and your needs. There are two types of keypads that can be used with this system: the LCD keypad (alpha display) and the LED keypad. Since your system may use either of these keypads, the displays of both keypads are described in this manual.

The FA848C is listed by Underwriters Laboratories for Household Fire and Burglary applications.

Throughout this manual, the following conventions are used to represent the keystrokes required to perform the following functions.

STAY	Press Button labeled <b>STAY</b> .
BYPASS	Press Button labeled <b>BYPASS</b> .
INSTANT	Press Button labeled <b>INSTANT</b> .
CODE	Press Button labeled <b>CODE</b> .
	Enter 4-digit or 6-digit user code (see User Code note on page 8).

Please keep your manual in a convenient location so you can refer to it if needed.

# System Reference

### **ZONE DESCRIPTIONS**

In the following table, enter a description of the area of protection for each zone. Example: Zone 1 Windows on North side of building

Zone	Description	Zone	Description
1		25	
2		26	
3		27	
4		28	
5		29	
6		30	
7		31	
8		32	
9		33	
10		34	
11		35	
12		36	
13		37	
14		38	
15		39	
16		40	
17		41	
18		42	
19		43	
20		44	
21		45	
22		46	
23		47	
24		48	
Entry tir	no Door	Evit tim	-

Zone 4 Main entrance to building.

Entry time \_\_\_\_\_ Door \_\_\_\_\_ Exit time \_\_\_\_\_

Entry time \_\_\_\_\_ Door \_\_\_\_

Exit time is the same for all designated entry/exit doors.

System Reference (cont)

#### **EMERGENCY ALERT KEYS**

All keypads are equipped with emergency-pair keys. In order to activate the alert, both keys must be pressed at the same time. The type of keypad you have installed dictates which keys you press. Your installer will show you how to activate these emergency keys. The emergency keys used for all keypads are shown below.

The following **EMERGENCY ALERT** is programmed into my system:

KEYS	DESCRIPTION
[#] & [¥]	
[7] & [9]	
[1] & [3]	

#### PAGER ALERT

If programmed, a button on a designated keyfob may also be used to send an alert message to a pager. Ask you installer if this was done.

#### MONITORING STATION INFORMATION

Account # Telephone #

# System Reference (cont)

### USER CODE ASSIGNMENTS

In the following table, enter the names of the individuals assigned to each user number.

User	Assigned To	User	Assigned To
1		33	
2		34	
3 4		35	
4		36	
5		37	
6		38	
7		39	
8		40	
9		41	
10		42	
11		43	
12		44	
13		45	
14		46	
15		47	
16		48	
17		49	
18		50	
19		51	
20		52	
21		53	
22		54	
23		55	
24		56	
25		57	
26		58	
27		59	
28		60	
29		61	
30		62	
31		63	
32		64	

4-digit 6-digit

**USER CODE NOTE:** User codes can be either 4 digits or 6 digits, depending on installer programming. Ask your installer what type of user codes (4- or 6-digits) are being used in your system. When performing system functions, you must use the appropriate 4 or 6-digit user codes.

Turning The System On

#### IS THE SYSTEM READY?

You can turn the burglar portion of your security system on and off. Before you can turn the system on, it must be "ready." If you have a protected door open, or someone is moving in view of a motion detector, the system will not display "**READY**."

The system is ready if the READY light and the display shows:

LCD Keypad:	LED Keypad:
SYSTEM READY	Ready LED lit
PART 1	

#### TO TURN THE SYSTEM ON AND LEAVE

Enter your user code.


The System On (ARM) light will go on and the display will show:

LCD Keypad:	LED Keypad:
ON: AWAY	Arm LED lit
PART 1	

Exit through a door designated by your installer as an exit/entry door. You must leave within the exit time programmed by your installer. Refer to the reference sheet for the time that has been set for your system.

#### WHEN THE SYSTEM IS NOT READY

If the system is **not** ready to be armed, the READY light will be **off** and the display will show which zone or zones are not ready. The following conditions will be indicated by the zone lights (LED keypad) or described on the display:

Fast Blink ...... Alarm or tamper condition

Slow Blink/Low Intensity Bypass

**Slow Pulse** ...... Trouble, problem with RF receiver, or low battery **Solid On** ...... Zone faulted

**Example:** If the **READY** light is **not** lit and the **Zone 1** light **is solid on**, an alarm sensor on Zone 1 is faulted. This might mean that a door is open or someone is walking in view of a motion sensor. Check all sensors on Zone 1 and resolve the problem. When all sensors are restored, the READY light will come on and the zone light will go out. In this example, the display shows:

	nd	NOT RDY	ZN 1
PART 1		FRONT DOOR	

## Turning The System On (cont)

Determine which zone or zones are not ready, resolve the problem, and turn the system on normally. If the problem cannot be resolved, you may bypass the zone that is not ready. Bypassing should only be done if the problem on the zone cannot be resolved, OR if you intentionally wish to leave the zone off. For example, you would leave the zone off if you plan to keep the window open for ventilation. Zones that are bypassed are not protected when the system **is on.** See *Bypass* on the following page for a description of the procedure.

#### TO TURN THE SYSTEM ON AND STAY INSIDE

To turn the perimeter portion of your burglar alarm on and move around freely inside the premises, use the STAY mode.

Check to make sure the system is ready. When it is ready, press:

STAY

followed by your user code.



When the system has been turned on successfully, the On/Off (ARM) light and the following will display:

LCD Keypad:	LED Keypad:
ON: STAY	Arm and Stay LEDs lit
PART 1	

REMEMBER: You must turn the system off if you want to open the door or leave the premises after the exit time has passed.

#### TO TURN THE SYSTEM ON IN INSTANT MODE AND STAY INSIDE

In **INSTANT STAY** mode, the perimeter portion of your burglar alarm system is on but the time delays are eliminated from your normal entry/exit door(s). All interior protection is off, so you are free to move around inside.

Check to make sure the system is READY. When it is ready, press:



STAY followed by your user code.

followed by

When the system has been turned on successfully, the On/Off (ARM) light, the INSTANT light, and the STAY light will all be on, and the following will display:

LCD Keypad:	LED Keypad:
ON: STAY / INS PART 1	Armed, Stay, and Instant LEDs lit

NOTE: This system can be programmed by the installer for the AUTOSTAY feature which automatically bypasses interior zones if you arm the system and do not exit through a delay zone during exit time.

# Turning The System On (cont)

#### TO TURN THE SYSTEM ON IN INSTANT MODE

In **INSTANT** mode, all alarm sensors including doors that normally have a delay to allow you to turn the system off will report an alarm immediately if activated. Check to make sure the system is ready. When it is ready, press:

#### INSTANT

followed by your user code.



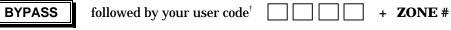
When the system has been turned on successfully, the On/Off light and the Instant light will be on, and the following will display:

LCD Keypad:	LED Keypad:
ON: INSTANT	Arm and Instant LED lit
PART 1	

#### **TO BYPASS A ZONE**

The Bypass function excludes a zone of protection from the security system until it is unbypassed (either by using the unbypass procedure or when you turn the system off). Bypassing can only be done while the system is turned off.

Press the BYPASS button. Then enter your user code and the zone number (1-7) to be bypassed, as follows:



 $^{\rm t}$  If the Quick Bypass feature has been enabled by the installer, do not enter the user code when bypassing zones.

**NOTE:** Bypassed zones are **NOT** protected when the system is turned on. After the bypass command has been accepted, the keypad sounds one long beep, and the following will display:

LCD Keypad:	LED Keypad:	
BYPASSED: ZN 01	zone LEDs of the zone(s)	
FRONT DOOR	bypassed slowly blink	

#### TO UNBYPASS A ZONE

Pressing the BYPASS button returns a bypassed zone to normal operation. To unbypass a zone(s), repeat the bypass function as follows:

BYPASS

followed by your user  $code^{\dagger}$ 

\_\_\_\_ + ZONE #.

After unbypassing, the zone display will show the state of the zones.

<sup>†</sup> If the Quick Bypass feature has been enabled by the installer, do not enter the user code when unbypassing zones.

## Turning The System Off

When you turn the system off, you turn off only the burglar portion of your system; any smoke or heat detectors and panic keys will remain on. You must enter through a designated entry door and turn off the system within the time allowed. You can have different amounts of time for different entry points. See your system reference sheet for the times established for your system.

To turn your system off:

Enter your user code.



If no alarms have taken place, the On/Off light (labeled **ARM**) will go off, or the display shows:

LCD Keypad:	LED Keypad:
SYSTEM READY	Ready LED lit
PART 1	

If alarms occurred when the system was on, or if a trouble condition exists, the display shows:

LCD Keypad:		LED Keypad, zone LEDs:
ALM MEM PART 1	ZN1	Fast Blink = alarm or tamper Slow Blink = bypass Slow Pulse = trouble, problem with RF receiver, or low battery Solid On = zone faulted

Burglary alarms will sound a steady tone at the keypad(s), and fire alarms will generate a pulsing sound.

**IMPORTANT:** If an intrusion has taken place while you were away, do not enter until the location has been checked. Call for help from a neighbor's house and wait there for the police.

To clear the display of alarm or trouble conditions and silence the audible alert:

Enter your user code again.

## **User Codes**

#### TO ADD OR CHANGE A USER CODE

Users can be added or changed directly at the keypad. Your system can have up to 64 different user codes, with each assigned to one of four authority levels and to a primary partition. The authority level determines the functions that user can perform. In addition, your system can be set up for 4-digit or 6-digit user codes. Ask your installer which type of user codes is used in your system.

#### To add or change a user code, press the following:

	Master User Code	User ID (01-64)	New User Code	Auth. Level
CODE		nn		[1-4]

#### **Authority Levels**

Level	Functions Allowed		
1 Primary Master, access all partitions, can view log and set time, assign other user system functions			
2	Secondary Master, same as primary master except cannot change the primary master's code		
3	User, cannot assign code and cannot bypass zones		
4	Limited user, same as level 3, except can disarm the system only if it was armed by another user with level 4 authority (cannot disarm if armed with user of higher authority level).		

#### **Assigning Partitions to Users**

When a user code is assigned, that user is automatically allowed to perform system functions in the partition from which the user's code was assigned. You can also allow users to access other partitions and turn on open/close reporting to a pager by using the #7 command as follows:

[#] [7] [master code] [user no.] [1, 2, 3, or 4]

where: master code = user with authority level 1 or 2

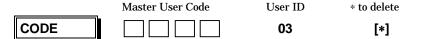
user no. = the user that will be assigned access to other partitions

1, 2, 3, or 4 = enter the partition(s) 1-3 you want this user to have access to

enter 4 if you want this user to send open/close reports to a pager

#### TO DELETE A USER CODE

To delete a user, press the Code button followed by the 4-digit master user code. Enter the the user number, then press [\*] to delete. For example, to delete user 3, do the following:



**NOTE:** User no. 1, the master user, cannot be deleted but it can be changed using the ADD OR CHANGE user procedure.

### Miscellaneous Commands

#### **EMERGENCY ALERT KEYS**

Your system can be programmed for 3 separate keypad emergency alerts that would send an emergency signal to your central station. See the System Reference sheet to see which have been programmed for your system.

#### DURESS

Your system can be programmed to send an emergency signal to the central station if you are forced to enter the premises under threat. If you choose to include this feature, assign codes to users 60-64, which are dedicated to this function, if programmed. Use these codes **only** under a duress circumstance.

#### **QUICK ON (QUICK ARMING)**

If programmed by your installer, Quick On, or Quick Arming, allows you to turn the system on to the AWAY mode without entering a user code.

Press **#** ., then [1].

NOTE: Turning your system Off always requires a valid user code.

#### QUICK FORCED ON

If programmed by your installer, Quick Forced On allows you to turn the system on to the AWAY mode by automatically bypassing all zones that are not ready.

Press # ., then [2].

**NOTE:** A valid user code is still required to turn the system off. **NOTE:** This feature is disabled on UL installations.

#### **QUICK BYPASS**

If you have Quick Bypass programmed for your system, you can bypass zones without entering your user code. The Quick Bypass procedure is:



2-digit Zone no. (e.g. 01 for zone 1)

**NOTE:** Bypassed zones are not protected when the system is turned on. After the bypass command has been accepted, the keypad sounds one long beep. The, or the display will show:

<u></u>			
LCD Keypad:			LED Keypad:
BYPASSED:	ZN1		Zone light of the
PART 1			bypassed zone(s) will
<u> </u>			slowly blink

**NOTE:** Temporary users (i.e. baby sitters, housekeepers, etc.) should not be shown the Bypass procedure.

### Miscellaneous Commands (cont)

#### QUICK EXIT

Restarts exit delay time if the system is already armed. This allows someone to leave after the system has been armed, without having to disarm the system first. To restart the exit delay time, press: STAY.

#### **TURN CHIME ON/OFF**

Chime is an optional feature that causes the keypad to beep when selected doors are opened while the burglary protection is off or disarmed.

Only your installer can program a zone for the Chime feature, but once programmed, you can turn Chime on or off to meet your daily needs.

To turn Chime on or off: Press # ., then [6].

#### ASSIGN USERS ACCESS TO OTHER PARTITIONS

You can assign users access to any of the partitions in a multi-partition system by doing the following:

# [7] [master code] [user number] [1, 2, 3]

where 1, 2, 3 are the partitions to which the user is authorized to access.

#### **CHANGE PARTITION**

To arm or disarm other partitions from your keypad, do the following:

# [0] [1-3, 0, 9]

where:  $1-3^*$  = the desired partition you wish to change to

- 0 = arms all partitions
- 9 = disarms all partitions

\*When you enter a partition number (1-3), the system displays the current armed state for that partition. You can then arm or disarm by entering the arming/disarming command.

#### SET AUTO ARM TIME

Set Auto On Time lets you set the time your system will automatically turn on.

To set the Auto On Time: Press #, then [54] [code] [hour 00-23] [minute 00-59].

The keypad will prompt you for the required entries.

### Miscellaneous Commands (cont)

#### TO VIEW AUTOARM TIME

To view the autoarm time for the partition to which the keypad is assigned, press: # [52] [user code with authority level 1 or 2].



(The user code is not required if so programmed by installer.)

#### **DOOR STRIKE**

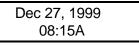
To activate door strikes:

Press #, then [57], then [Door #]

If programmed, certain user codes can also be used to open a door. See your installer for door numbers. **NOTE:** Additional equipment is required.

#### VIEW TIME

To view the system time, press: # [51]. A typical display is as follows:



#### SET TIME

To set the time, press: [#] [3] [user code\*], then follow the prompts and enter the hour, minute, month, day, and year. All entries are 2-digit entries.

(\*The user code is not required if so programmed by installer.)

#### **DISPLAY ZONE DIRECTORY**

To view a list of the zones in the current partition, press # [4]. The zones will automatically scroll.

## Using a Pager

If programmed, the system can send messages to a pager. The messages display as follows:

ACCT E X	XX
where:	
"ACCT"	= the 4-digit central station no. 2 account number.
"E"	= is the event code. There are 4 event types: alarms, troubles,
	openings, and closings. These event codes are as follows:
	Openings = 0, Closings = 1, Alarm or Trouble = 9
"XXX"	= the zone (01-48) or user (1-64) designation, depending on the event

If multiple events occur, the signal for the highest-priority event is sent first. Events ranked from highest to lowest priority are alarms, trouble, open, and close.

#### CHANGING THE PAGER PHONE NUMBER

You can change your pager phone number as follows if your installer enabled this feature:

1. Access pager number programming by pressing in sequence the [#], [5], and [8] keys. An acknowledgement tone sounds to indicate pager number programming has been accessed.

The # [5], [8] command is accessible only while the system is disarmed and the dialer, dialer delay, and bell are not active.

In pager phone number programming mode, only the alpha keypad provides visual display the of the numbers already programmed or numbers that are being changed. The LED style keypads provide no visual keypad display of these numbers.

2. Enter your new pager phone number. Your new pager phone number may consist of up to 16 characters (1-9, 0). It may be necessary to add time to allow the pager to answer before dialing your pager number. To enter a 2-second pause, press the [Code] key. (Entering a 2-second pause is optional and is not required to enter your pager phone number.) If the [Code] key was pressed, it counts as one character. The keypad will emit a single acknowledgement chirp as each number is pressed.



3. Press the [#] key after you have made your pager phone number changes. Pressing the [#] key saves your new pager number. An acknowledgement tone sounds.

To exit without saving changes, press the [\*] key to exit pager phone number programming. An acknowledgement tone sounds to indicate pager number programming has been exited.



If you press the [\*] key without first pressing the [#] key to save your new pager phone number, the system exits the pager phone number programming mode without saving the changes.

If no key is pressed within 10 seconds, the pager phone number programming mode times out and exits automatically without saving any information entered.

#### TURN PAGER REPORTING ON/OFF FOR THE PARTITION

You can turn off the open/close reporting feature for a partition by pressing [#] [8]. To turn reporting back on, simply press [#] [8] again.

#### TURN PAGER REPORTING ON/OFF FOR A USER

You can turn on/off the open.close reporting feature for a user by doing the following :

[#] [7] [master code] [user number] [4]

**NOTE:** The [#] [7] command is also used to assign a user to a different partition (see page 15).

### **Testing The System**

#### SYSTEM TEST

It is recommended that you test your system once a week using the following procedure:

**NOTE:** If your system is monitored, contact your central station before you perform this test.

- 1. Turn your security system on.
- 2. Wait until your exit time is over. Then activate the system by opening a protected zone (for example: a window or door).
- 3. Confirm that the alarm sounding device (bell or siren) sounds. If your system is connected to a central station, the keypad will sound the ringback tone to confirm that the signal was received.
- 4. Turn the security system off.
- 5. Call the central station to tell them you are finished testing.

#### **BATTERY TEST**

It is recommended that you test your battery once a month. In order to test your backup/standby battery, the following procedure should be followed:

- 1. Unplug the transformer from the AC outlet by removing the restraining screw that secures the transformer to the wall. (**NOTE:** The screw is not present on the models sold in Canada.)
- 2. Observe that the AC indicator light on the keypad goes off.
- 3. Activate your alarm by performing the above SYSTEM TEST. Remember to contact your central station if your system is monitored.
- 4. Plug the transformer into the AC outlet and secure with the restraining screw. (**NOTE:** the screw is not present on the models sold in Canada.)

The National Fire Protection Association publishes a standard for fire warning equipment (NFPA publication #72). Further information can be obtained by contacting: NFPA Public Affairs Dept., Batterymarch Park, Quincy, MA 02269.

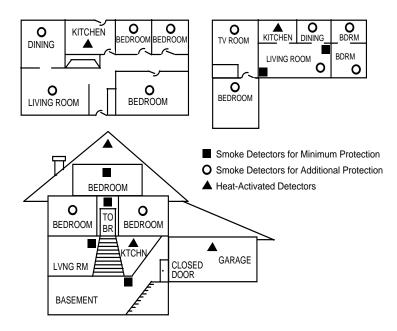
If you have any further questions about the operation of your system, please contact your alarm company.

### **Recommendations On Smoke Detectors**

With regard to the number and placement of smoke/heat detectors, we subscribe to the recommendations contained in the National Fire Protection Association's (NFPA) Standard #72 noted below.

Early warning fire detection is best achieved by the installation of fire detection equipment in all rooms and areas of the household as follows: A smoke detector installed outside of each separate sleeping area, in the immediate vicinity of the bedrooms and on each additional story of the family living unit, including basements and excluding crawl spaces and unfinished attics.

In addition, the NFPA recommends that you install heat or smoke detectors in the living room, dining room, bedroom(s), kitchen, hallway(s), attic, furnace room, utility and storage rooms, basements, and attached garages.



### **Emergency Evacuation**

Establish and regularly practice a plan of escape in the event of fire. The following steps are recommended by the National Fire Protection Association:

- 1. Position your detector or your interior and/or exterior sounders so that they can be heard by all occupants.
- 2. Determine two means of escape from each room. One path of escape should lead to the door that permits normal exit from the building. The other is an alternative route, such as through a window, should your normal escape path be unpassable. Station an escape ladder at such windows if there is a long drop to the ground.
- 3. Sketch a floor plan of the building. Show windows, doors, stairs, and rooftops that can be used to escape. Indicate escape routes for each room. Keep these routes free from obstruction and post copies of the escape routes in every room.
- 4. Assure that all bedroom doors are shut while you are asleep. This will prevent deadly smoke from entering while you escape.
- 5. Try the door. If the door is hot, check your alternate escape route. If the door is cool, open it cautiously. Be prepared to slam the door shut if smoke or heat rushes in.
- 6. When smoke is present, crawl on the ground. Do not walk upright, since smoke rises and may overcome you. Clearer air is near the floor.
- 7. Escape quickly; don't panic.
- 8. Establish a common meeting place outdoors, away from your house, where everyone can meet and then take steps to contact the authorities and account for those missing. Choose someone to assure that nobody returns to the house many die going back.

### Glossary

**AC INDICATOR:** Small green power on-off light between the center buttons on the keypad. When lit, the system is running on primary power; when not lit, the system is running off the backup battery.

**ALARM:** Sound from keypad or other horn/siren indicates a burglar alarm, fire alarm, or other condition you should be alerted to.

ARMED: See ON/OFF.

**AWAY:** A system setting that protects the premises while it is unoccupied. All burglary sensors are active.

**BURGLARY/FIRE:** The two major functions of a security system. Fire protection is always on and cannot be turned off. The burglary sensors protect against unauthorized entry into your premises. The burglary protection can be turned on and off and programmed for special levels of access and notification.

**BYPASS FEATURE:** The Bypass feature allows you to exclude a selected zone or zones from the burglar alarm protection.

**BYPASS BUTTON:** A button on the keypad used to activate the Bypass feature.

**CENTRAL STATION:** The signal monitoring center contacted by your security system over the telephone and/or other communication channels when alarms are activated if your system is programmed to communicate alarms off site. The central station will follow their procedures and your instructions for contacting the proper authorities when a signal is received.

**CHIME FEATURE:** An optional feature that causes the keypad to chime for one second when selected doors are opened when the burglary protection is off or disarmed. Once programmed by your installer, you can turn Chime on and off with #6.

DISARMED: See ON/OFF.

**DURESS:** Duress is a system feature that you **may** have programmed into your system. If someone forces you to turn your system off, entering the special Duress user code turns the system off and sends a silent duress emergency signal to the central station so personnel there can respond appropriately.

**ENTRY DELAY:** The period of time allowed between opening a designated entry/exit door and turning off the alarm system before the system will register an alarm condition. This is determined at the time of installation. Your system supports two entry times, allowing you to have a different length of time for different doors.

### Glossary (cont)

**EXIT DELAY:** The period of time allowed between turning the system on and leaving through a designated exit/entry door before the system will register an alarm condition. This is determined at the time of installation.

**INTERIOR ZONE:** An interior zone is a group of points that protect the interior of your premises. You may want to turn the perimeter portion of your system on while leaving the interior zones off to allow you to open interior doors and pass interior motion detectors without causing an alarm.

**KEYPAD:** A keypad is your link into your system. It displays alarm and trouble messages, shows faulted zones and allows you to turn the system on/off by using the buttons. Your system will have one or more keypads.

**ON/OFF:** These terms refer to the burglary portion of your security system. There are several levels of operation that allow you to protect part of your premises while you remain inside. Fire sensors and other emergency and environmental features are always active and ready; they are not affected in any way by turning the burglary portion of your security system on or off. Other terms used are "armed" (system is on) and "disarmed" (system is off). See ON-INSTANT, ON-STAY, and STAY.

**ON/OFF INDICATOR:** Red light in the upper portion of the keypad labeled "Armed." When lit, some part of the burglar alarm system is on; when not lit, the burglary portion of the system is off.

**ON-STAY:** A system setting that turns on the perimeter protection of the building but allows movement throughout the interior.

**PANIC BUTTON:** A push button that allows you to signal the central station that you need immediate assistance. Your system has programmable Keypad Send Help Alerts that can also serve as Panic buttons.

**PERIMETER ZONE:** A perimeter zone is a group of points that protect the exterior of your premises. Your outside doors and windows would be programmed as a perimeter zone.

**SENSOR:** The actual alarm sensor, detector or device installed to detect an intrusion, fire, or environmental problem. Examples include: door contacts, window contacts, motion sensors, glassbreak sensors, smoke detectors, rate-of-rise heat detectors, temperature sensors, flood/water sensors, and carbon monoxide gas detectors.

### Glossary (cont)

**SILENT CONDITION:** Most types of alarms and troubles alert you with the keypad sounder and the sirens, horns, or speakers located in your premises. The intent is to advise you of the alarm or trouble and allow you to respond promptly. The audible sounds also let an intruder know that he has been detected and will hopefully scare him away. In some circumstances, an audible alarm might put your life in danger. For that reason, those alarms are programmed as silent conditions. For an example, see DURESS.

**SYSTEM:** Your security system is composed of three main parts: 1) the control panel, which functions as the system brain and the link to the monitoring agency (central station); 2) the keypad(s), which provide you with system status and allow you to input commands; 3) security sensors such as door and window contacts, motion sensors, smoke detectors and other sensors as required to detect intrusion, fire, and other conditions for your premises.

**USER CODE:** A user code is a 4-digit code that is required to operate the system. The system supports up to 64 separate user codes. The system supports one master user who can add/delete other user codes. Two of the user codes may be dedicated to special functions as defined by your alarm company at the time of installation. (See the User Code List in the back of this manual)

**ZONE:** A zone is a collection of sensors with common characteristics grouped together for your operating convenience. The system will support 6 zones or groupings.

#### FEDERAL COMMUNICATIONS COMMISSION (FCC) STATEMENT

This equipment has been tested to FCC requirements and has been found acceptable for use. The FCC requires the following statement for your information:

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type-tested and found to comply with the limits for a class B computing device in accordance with the specifications in Subpart J Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment on, the user is encouraged to try and correct the interference by one or more of the following measures:

If using an indoor antenna, have a quality outdoor antenna installed.

Re-orient the receiving antenna until interference is reduced or eliminated.

Move the receiver away from any wire runs to the control/communicator.

Plug the control/communicator into a different outlet so that it and the receiver are on different branch circuits.

If necessary, the user should consult the dealer or an experienced radio/television technician for additional suggestions.

The user or installer may find the following booklet prepared by the Federal Communications Commission helpful: "Interference Handbook." This booklet is available from the U.S. Government Printing Office, Washington, DC 20402.

The user shall not make any changes or modifications to the equipment unless authorized by the Installation Instructions or User Guide. Unauthorized changes or modifications could void the user's authority to operate the equipment.

#### **TELEPHONE OPERATIONAL PROBLEMS**

In the event of telephone operational problems, disconnect the control by removing the plug from the RJ31X wall jack. We recommend that your certified installer demonstrate disconnecting the phones on installation of the system. Do not disconnect the phone connection inside the control/communicator. Doing so will result in the loss of your phone lines. If the regular phone works correctly after the control/communicator has been disconnected from the phone lines, the control/communicator has a problem and should be returned for repair. If upon disconnection of the control/communicator, there is still a problem on the line, notify the telephone company that it has a problem and request prompt repair service. The user may not under any circumstances (in or out of warranty) attempt any service or repairs to the system. It must be returned to the factory or an authorized service agency for all repairs.

This control unit was manufactured under rigid quality standards and complies with all UL requirements for its intended use. Maintenance is best performed by your installing company with trained service personnel.

### LIMITATIONS OF THIS ALARM SYSTEM

While this system is an advanced design security system, it does not offer guaranteed protection against burglary, fire, or other emergency. Any alarm system, whether commercial or residential, is subject to compromise or failure to warn for a variety of reasons. For example:

Intruders may gain access through unprotected openings or have the technical sophistication to bypass an alarm sensor or disconnect an alarm warning device.

Intrusion detectors (e.g. passive infrared detectors), smoke detectors, and many other sensing devices will not work without batteries, or if the batteries are not put in properly. Devices powered solely by AC will not work if their AC power supply is cut off for any reason, however briefly.

Signals sent by wireless transmitters may be blocked or reflected by metal before they reach the alarm receiver. Even if the signal path has been recently checked during a weekly test, blockage can occur if a metal object is moved into the path.

A user may not be able to reach a panic or emergency button quickly enough.

While smoke detectors have played a key role in reducing residential fire deaths in the United States, they may not activate or provide early warning for a variety of reasons in as many as 35% of all fires according to data published by the Federal Emergency Management Agency. Some of the reasons smoke detectors used in conjunction with the System may not work are as follows: Smoke detectors may not sense fires that start where smoke cannot reach the detectors, such as in chimneys, in walls, or roofs, or on the other side of closed doors. Smoke detectors also may not sense a fire on another level of a residence or building. A second floor detector, for example, may not sense a first floor or basement fire. Moreover, smoke detectors have sensing limitations. No smoke detector can sense every kind of fire every time. In general, detectors may not always warn about fires caused by carelessness and safety hazards like smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches, or arson. Depending on the nature of the fire and/or the location of the smoke detectors, the detector, even if it operates as anticipated, may not provide sufficient warning to allow all occupants to escape in time to prevent injury or death.

Passive Infrared Motion Detectors can only detect Intrusion within the designed ranges as diagrammed in their Installation Manual. Passive Infrared Detectors do not provide volumetric area protection. They do create multiple beams of protection, and Intrusion can only be detected in unobstructed areas covered by the beams. They cannot detect motion or intrusion that takes place behind walls, ceilings, floors, closed doors, glass partitions, glass doors or windows. Mechanical tampering, masking, painting or spraying, of any material on the mirrors, windows or any part of the optical system can reduce their detection ability. Passive Infrared Detectors sense changes in temperature; however, as the ambient temperature of the protected area approaches the temperature range of 90 degrees to 150 degrees Fahrenheit, the detection performance can decrease.

### LIMITATIONS OF THIS ALARM SYSTEM (cont)

Alarm warning devices such as sirens, bells or horns may not alert people or wake up sleepers who are located on the other side of closed or partly open doors. If warning devices sound on a different level of the residence from the bedrooms, then they are less likely to waken or alert people inside the bedrooms. Even persons who are awake may not hear the warning if the alarm is muffled by noise from a stereo, radio, air conditioner, other appliances, or by passing traffic. Finally, alarm warning devices, however loud, may not warn hearing-impaired people or waken deep sleepers.

Telephone lines needed to transmit alarm signals from a premises to a central monitoring station may be out of service or temporarily out of service. Telephone lines are also subject to compromise by sophisticated intruders.

However, even if the system responds to the emergency as intended occupants may have insufficient time to protect themselves from the emergency situation. In the case of a monitored alarm system, authorities may not respond appropriately.

This equipment, like other electrical devices, is subject to component failure. Even though this equipment is designed to last as long as 10 years, the electronic components could fail at any time.

The most common cause of an alarm system not functioning when an intrusion or fire occurs in inadequate maintenance. This alarm system should be tested weekly to make sure all sensors are working properly.

Installing an alarm system may make one eligible for lower insurance rates, but an alarm system is not a substitute for insurance. Homeowners, property owners and renters should continue to act prudently in protecting themselves and continue to insure their lives and property.

We continue to develop new and improved protection devices. Users of alarm systems owe it to themselves and their loved ones to learn about these developments.

#### **ONE YEAR LIMITED WARRANTY**

Pittway Corporation, and its divisions, subsidiaries and affiliates ("Seller"), 165 Eileen Way, Syosset, New York 11791. warrants its First Alert Professional security equipment (the "product") to be free from defects in materials and workmanship for one year from date of original purchase, under normal use and service. Seller's obligation is limited to repairing or replacing, at its option, free of charge for parts, labor, or transportation, any product proven to be defective in materials or workmanship under normal use and service. Seller shall have no obligation under this warranty or otherwise if the product is altered or improperly repaired or serviced by anyone other than the Seller. In case of defect, contact the security professional who installed and maintains your security equipment or the Seller for product repair. This one year Limited Warranty is in lieu of all other express warranties, obligations or liabilities. THERE ARE NO EXPRESS WARRANTIES, WHICH EXTEND BEYOND THE FACE HEREOF. ANY IMPLIED WARRANTIES OBLIGATIONS OR LIABILITIES MADE BY SELLER IN CONNECTION WITH THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, ARE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. ANY ACTION FOR BREACH OF ANY WARRANTY, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY, MUST BE BROUGHT WITHIN 12 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL SELLER BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT. Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Seller does not represent that the product may not be compromised or circumvented; that the product will prevent any personal injury or property loss by burglary, robbery, fire or otherwise; or that the product will in all cases provide adequate warning or protection. Buyer understands that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery, fire or other events occurring without providing an alarm, but it is not insurance or a guarantee that such will not occur or that there will be no personal injury or property loss as a result. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. HOWEVER, IF SELLER IS HELD LIABLE, WHETHER DIRECTLY OR INDIRECTLY, FOR ANY LOSS OR DAMAGE ARISING UNDER THIS LIMITED WARRANTY OR OTHERWISE, REGARDLESS OF CAUSE OR ORIGIN, SELLER'S MAXIMUM LIABILITY SHALL NOT IN ANY CASE EXCEED THE PURCHASE PRICE OF THE PRODUCT, WHICH SHALL BE THE COMPLETE AND EXCLUSIVE REMEDY AGAINST SELLER. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. No increase or alteration, written or verbal, to this warranty is authorized.



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